

Money advice team

Offering money advice to tenants of Portsmouth City Council

Navigators Resource Centre,
Isambard Brunel Road,
Portsmouth, PO1 2DP

Tel: 023 9284 1538

Or email:
money.advice.team@portsmouthcc.gov.uk

Visits can be made to your home, at your
local area office or you can come to the
Navigators Resource Centre.

Access to money advice in the Portsmouth area

Revenues & Benefits

www.portsmouth.gov.uk

You can get this Portsmouth
City Council information in
large print, braille, audio or in
another language by calling
023 9284 1042

Revenues & Benefits

Civic Offices, Guildhall Square,
Portsmouth PO1 2BE

Council tax enquiries

Telephone enquiries
023 9268 8588
Email localtaxation@portsmouthcc.gov.uk

Benefit enquiries

Telephone enquiries
023 9283 4556
Email hbsupportteam@portsmouthcc.gov.uk



Corporate member of
Plain English Campaign.
Committed to clearer communication.

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Money and benefit advice in the Portsmouth area

Portsmouth Community Legal Advice Centre (CLAC)

A full integrated service offered, from initial advice and information and specialist advice for people who need it on such issues as: -

- debts or money advice and income
- maximisation
- welfare benefits and benefits take up
- housing
- community care
- employment
- family and matrimonial issues

1 – 3a London Road, Portsmouth,
PO2 0BQ
Tel: 023 9265 6300

Monday – Friday: 9am to 5pm
Thursday late opening until 8pm
Saturday 9am-12noon on the first
Saturday of the month

www.communitylegaladvice.org.uk/portsmouth

Citizen Advice Bureau (CAB) Portsmouth

1 – 3a London Road, Portsmouth,
PO2 0BQ
Tel: 023 9265 6300
Monday – Friday: 9am to 5pm
Thursday 10.30am to 8pm (phone advice
untill 5pm)

www.portsmouthcab.org.uk

Cosham

Northern Road, Cosham, PO6 3DN
Tel: 0844 499 4139
Monday: 10am to 3.30pm
Thursday: 10am to 4pm

Leigh Park

Community Centre, Dunsbury Way,
Havant, PO9 5BG
Advice line: 0844 856 3407
Monday – Wednesday: 10am to 1pm

Waterlooville

9 St Georges Walk, Waterlooville
Advice line: 0844 856 3407
Monday, Thursday & Friday: 10am to 1pm

Housing Court Desk

Portsmouth Community Legal Advice
Centre offers emergency advice and
assistance at Portsmouth Combined Court
at the following times:
Tuesday: 10am to 1pm
Wednesday: 10am to 1pm & 2pm to 4pm
Friday: 9.45 to 11.45am

Free money advice telephone help lines

National Debtline

Tel: 0808 808 4000
Monday – Friday: 9am to 9pm
Saturday: 9.30am to 1pm
www.nationaldebtline.co.uk

Consumer Credit Counselling Service

Tel: 0800 138 1111
Monday – Friday: 8am to 8pm
www.cccs.co.uk

Payplan

Tel: 0800 280 2816
Monday – Friday: 8am to 9pm
Saturday: 9am to 3pm
www.payplan.com

Other useful agencies

Department for Work and Pensions

Jobcentre Plus
Tel: 0800 055 6688

The Pension Service
Tel: 0845 606 0265

Shelter Line

Tel: 0808 800 444
Provides 24 hour advice on homelessness,
or threat of homelessness, rent and
mortgage arrears, problems with
overcrowding, unsuitable housing,
harassment and re-housing. Also, advice on
housing benefit appeals.